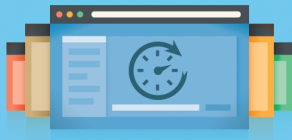# THE DRIVE TO THRIVE:
ENSURING THE AGILE DATA CENTER

Federal employees need instant information access to deliver on agency mission. But are Federal data centers up to the task? To find out, MeriTalk surveyed 152 Federal field workers and 150 Federal IT professionals.

AGILE DATA CENTERS CAN SAVE FEDS BILLIONS

Real-time info access saves the average Federal field worker more than **800 hours** each year

That equals approximately **$32.5 billion** in annual Fed savings

BUT DOWNTIME IS COSTLY – AND RISKY

90% of field workers say it affects their ability to do their job

42% can't support their agency's core mission

One in three use personal devices and one in four use work-arounds during outages

IT RECOGNIZES THE CHALLENGE

80% of Fed IT pros say ensuring data center reliability is a top agency priority

69% say downtime of more than 30 minutes is unacceptable

BUT OBSTACLES STAND IN THE WAY

Only **19%** of Fed IT pros are fully confident in their ability to meet their most critical uptime and failover SLAs

Agencies only have
- **56%** of the data storage
- **52%** of the computational power
- **45%** of the personnel

needed to provide truly reliable and agile data centers

So what's the path forward?
To further improve data center agility, agencies must…

52% Add bandwidth/capacity/storage

42% Improve security

32% Educate senior leadership on the importance of the data center